

UNILATERAL TERMINATION OF CONTRACT FORM

You can fill in this form electronically and send it to the e-mail: prigovori.raskidi@valfresco.com, in which case we will send you a confirmation of receipt of the notice of unilateral termination of the contract by e-mail, without delay. You can also send this form by post to the address Valamar Riviera d.d., Poreč, Stancija Kaligari 1, marked "Valfresco Direkt". You are not obliged to use this form for unilateral termination of the contract, but you can unilaterally terminate the contract by any other appropriate unambiguous written statement expressing your will to terminate the contract.

CUSTOMER INFORMATION

(name and surname, address)

(e-mail, phone number)

TO:

Valamar Riviera d.d. – 'Valfresco Direkt'
Poreč, Stancija Kaligari 1,
OIB: 36201212847
tel. +38552 465 050
e-mail: valfresco@valamar.com

I, _____, hereby declare that I unilaterally terminate

the purchase agreement of the following products: _____

(product name)

Order date: _____, Delivery date: _____.

I am obliged to return delivered products to the manufacture's warehouse within the legal deadline to: Valamar Riviera d.d. za Valfresco Direkt, Marcilnica 71, 52220 Labin, together with the invoice received.

In _____, date _____

(Customer's signature (only if this form is filled out on paper))

PROCEDURE FOR UNILATERAL TERMINATION OF THE CONTRACT

A contract can be unilaterally terminated without specific reason. To achieve the right of unilateral termination of contract, **you are obliged to inform Valamar Riviera d.d. – 'Valfresco Direkt' about your intention** by sending an e-mail with an unequivocal statement, including your name, surname, address, phone number or e-mail, or you can also fill in this form.

Deadline: The deadline for unilateral termination is **14 days** from when the goods that are the subject of the contract have been handed over to you or to a third person designated by you, who is not a carrier.

Return of goods: Return the goods or hand them over to us without undue delay, and in any case no later than 14 days from the day you sent us your decision to unilaterally terminate the contract. You are deemed to have fulfilled your obligation on time if you send or hand over the goods to us before the expiry of the above deadline.

Return costs: the direct costs of returning the goods are at the customer's expense-

Refund: We can only refund the money after the goods are returned to us or after you provide us with proof that you have sent the goods back to us. The refund will be made in the same way as you made the payment.

Consumer liability for impairment of goods: You are responsible for any impairment of goods resulting from the handling of goods, other than that which was necessary to determine the nature, characteristics, and functionality of the goods. If the goods are impaired by the handling of consumers, Valamar Riviera d.d. is entitled to a pro rata reduction of the amount refunded to you.

EXCLUSION OF THE RIGHT TO UNILATERAL TERMINATION OF THE CONTRACT

You do not have the right to terminate the contract unilaterally without giving a reason if:

- the subject of the contract for goods whose price depends on changes in the financial market that are beyond the influence of the trader, and which may occur during the duration of the consumer's right to unilateral termination of the contract;
- the subject of the contract is perishable goods or goods which are rapidly expiring;
- the subject of the contract is sealed goods which, due to health or hygiene reasons, are not suitable for return, if they were unsealed after delivery;
- the subject of the contract is goods which, due to their nature, are inseparably mixed with other things after delivery.